

#### Level 5 EQF (European Qualifications Frameworks)



# Duration 2 years

Credits



# **120 ECTS**



## Target group

Students - people seeking employment - employees and professionals in the sector



# Admission requirements

Candidates awarded a qualification certifying completion of secondary education and/or giving access to higher education



#### Course Structure

Full-time or work-study



#### Pedagogical methods Theoretical courses, tutorials

and practical work, case studies and professional situations Individual/group projects

### Foundation Year 1

- Continuous assessment
- Quiz (1h30)
- Case Study (3h)

# Modern language :

Reading (1h)
Foundation Year 2

- Quiz (1h30) Case Study (3h)
- Activity report and professional support (30 min)

# Modern language:

Listening (45 min)

### CCE (Company Skills Certificate)

Quiz (40 min)

#### The FEDE, as a certifier, is in charge of the assessment processes

- Organisation and planning of exam sessions
- Development of topics and model answers
- Ensuring compliance with examination regulations and supervision (anonymity, integrity, confidentiality)
- Assessment and marking of papers
- Reporting results, issuing diplomas, diploma supplements and certificates

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he tourism and hospitality sector is changing rapidly as a result of the "digital shock" and the arrival of a new generation of professionals. The digital revolution requires skills in professional IT tools.

Competition is intensifying, prompting traditional companies to reinvent their businesses. Consumers, who are more demanding and price-sensitive, are changing customer relations, leading to the emergence of new functions and services. The Foundation Degree in Tourism and Hospitality teaches students how to design and sell tourism products and organise and manage events. These key skills will also enable them to enrol in the European Bachelor's in Tourism and Hospitality.

#### **LEARNING OUTCOMES**

- · Mastering traditional and new professional skills
- · Grasp the fundamentals of management and team leadership
- · Understand clients and adopt appropriate behavior
- · Integrate the relational and psychological dimensions of the profession
- · Develop the ability to communicate with clients, especially international ones
- · Design tourism products
- · Master digital tools (reservation software, reception software, social networks, etc.)
- · Understand the legal specifics of the profession
- · Integrate the essential interpersonal skills required in the sector (empathy, adaptability, politeness, presentation, punctuality, etc.)

# **PROGRAMME**

#### **PROFESSIONAL SKILLS (530-680 HOURS)**

## Foundation Degree Year 1

#### **Digital Marketing and Communication of for Tourist Enterprises**

Tourism marketing players - Strategic analysis and operational marketing - Digital communication (part1)

#### Organisational And Legal Structures, General Policy Of Tourism Companies

Organisational and digital framework of tourism companies - General company policy - Legal framework of tourism and digital activities

#### Foundation Degree Year 2

and monitoring

# The Tourism Product: Between Major Trends And **Specific Regional Characteristics**

Territories and heritage - Producing a tourism product

# Multimedia Strategy And Tourism E-Marketing

Tourism e-marketing - Digital communication (part2) - Multimedia strategic approach - Digital intelligence

# Professional Assignment (≤12 weeks)

Internship - Apprenticeship - Salaried employment

# **MODERN LANGUAGE (60-80 HOURS)**

Modern language 1 - CEFR Level B1 German, English, Spanish, French, Italian, Portuguese Modern language 2 and 3 (optional) German, English, Arabic, Chinese, Spanish,

French, Italian, Portuguese

#### CAREER DESTINATIONS

- · Creator or Manager of a Tourism Business
- Designer and Manager of Tourism Products
- Tourism and Leisure Project Manager in Local Authorities
- · Accommodation Client Manager
- · Travel Advisor in Corporate Travel
- Team Leader in Corporate Travel
- · Coordinator for Seminars and Banquets · Operator/Manager of Campsites, Vacation Rentals, Holiday Clubs, and Leisure Facilities
- Tourism Development Manager
- · Communications Officer
- · Marketing Manager
- · Hospitality Marketing Consultant
- Tourism Research Analyst

# FEDE\*'S ASSET - EUROPEAN DEGREE

#### **EUROPEAN CULTURE AND CITIZENSHIP (20H)**

# The European project: Culture and Democracy for Active Citizenship

- The importance of history (OHTE -Observatory on History Teaching in Europe)
- Contemporary Europe
- Europe and the World
- Cultures and diversity in Europe European citizenship
- The workings of the European Union Importance, challenges and future of European construction
- Focus on corruption (GRECO)

FOUNDATION DEGREE IN TOURISM AND HOSPITALITY

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